

Geek Squad Certified Refurbished Laptop

Geek Squad® 90-day Limited Warranty

Geek Squad warrants to you that this refurbished “Product” shall be free of defects in material and workmanship for a period of 90 days from the date of purchase (“Warranty Period”). This warranty is valid only in the United States and Puerto Rico on Product purchased from BestBuy.com®.

This limited warranty does not cover:

- Cosmetic damage
- Defects caused by misuse, abuse, accident, negligence, or acts of God
- Products that have been modified or whose serial number or warranty/refurbished sticker has been altered or removed
- Products that have been improperly maintained or that anyone other than a service provider authorized by Best Buy® or Geek Squad has attempted to repair
- Products used commercially

Obtaining warranty service:

Before the Warranty Period expires, either bring the Product to a Best Buy store or call 1-800-GEKSQUAD (1-800-433-5778) for special instructions. You may need to produce the Product’s original packaging, manuals, included accessories and your original receipt. If Geek Squad determines that this Product is covered by this limited warranty and is defective, Geek Squad will, at its option, repair or replace the Product or issue a refund to the credit card used to purchase the Product; if no replacement Product is available and system issues do not allow Geek Squad to issue a refund to your credit card, Geek Squad may instead issue you a Best Buy Gift Card in the amount of the purchase price. Geek Squad may ship replacement Product to your home or to a Best Buy store for you to pick up. If you return the Product to a Best Buy store, any refund issued will usually post within 72 hours. If you return the Product by mail, any refund issued will usually post within 14-21 days.

Replaced Product becomes the property of Geek Squad and will not be returned, unless required by law. You are responsible for removing all personal data and information from the Product before returning it to Best Buy. Geek Squad will not preserve, or return to you, any of your downloads, pictures, or any other data on the Product and cannot be responsible for dissemination of that data if you fail to remove it from the Product.

Geek Squad makes no other warranties, express or implied, with respect to the Product. All warranties, including, but not limited to, any implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the Warranty Period.

Under no circumstances shall Geek Squad be liable for any damages in connection with the Product, including, but not limited to, any loss of data, loss of use of the Product, down-time, or any other direct, indirect, special, incidental, or consequential damages whether or not based on breach of limited warranty, contract or negligence.

Some states, provinces, and jurisdictions do not allow (1) limitations on how long an implied warranty lasts or (2) the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary by state.

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